

# Culligan Water® Newsletter

APRIL



## REDUCE UP TO 61 CONTAMINANTS\*

Tested & certified by third-party organizations, our systems are certified to reduce 12x more contaminants than the leading standard filter pitcher.\*\*

\* Contaminants may not be present in your water. \*\* Aquasential RO and Smart RO when configured with post-filter and Total Defense cartridge.

## 15 BILLION+ BOTTLES SAVED

Our filtration solutions make an eco-friendly impact by reducing oil, gasoline & plastic bottle waste that results from their production and disposal.

## FILTERED WATER ON TAP

Virtually unlimited supply of safer water, directly from your existing faucet, for just pennies a glass.

## Local Spotlight



**VITALSIGNS**  
SIGN • GRAPHIC • DISPLAY

Experts in making your image stand out, providing impressive & effective visual branding; Vital Signs offers design, printing, sign fabrication, and professional installation. Located on Ridge Road in Webster, their design team offers a wealth of experience, knowledge, and out-of-the-box creativity. Visit them at [vitalsignsroc.com](http://vitalsignsroc.com)



# What is a Rebed?

The media in your Water Softener or Carbon Filter is like the oil in your car. It gets fouled over time, needing to be changed out & replaced with new media. This elongates the life of your water system.

How often?

Obviously your home's water quality & usage has an impact on how often. Generally it is recommended for the resin in your Water Softener to be replaced every 10 years, and sooner if it is exposed to higher levels of hardness, chlorine, iron & other contaminants. The carbon in your Carbon Filter should be replaced every 3 years, and sometimes sooner if exposed to higher levels of chlorine & other contaminants.

Have more questions?

Give us a call & one of our team members will help you learn more about your water & treatment system.

## Customer Portal



**Our new online customer portal gives you more communication and functionality with us!**

- Submit a request for an appointment. It comes directly to our office and we will reach out to you to confirm your service.
- View your invoice & service history. \*This is only for 10/1/22 and onward. Anything prior was imported from our old system and will not look the same.
- Pay your invoice online.

### Directions:

1. Ensure you have provided us with an email address on your account.
2. Go to [culliganlima.myservicetitan.com](https://culliganlima.myservicetitan.com). A prompt at the bottom of the screen will ask you to "Request an Invitation". Click on it and enter your email.
3. An email will be sent to you to create your login credentials & access your portal!